



UAE Authorized Economic Operator (UAEO) Program National Benefits List

No.	Benefit ID	Benefit Name	Category	Proposed Description
1	P1	No need to submit supporting documents	Procedural	UAEO companies shall not need to submit supporting documents (either electronically or on paper) at the time of declaration submission, or afterwards, unless specifically asked for. Exemptions may be applicable for certain documents.
2	P2	Grace period for declaration amendments	Procedural	UAEOs shall have 2 weeks grace period to allow for amendments to be done for without triggering fees and fines before the submission of the declaration for processing; also the possibility of enabling traders to notify customs that data is provisional and may be corrected within defined time frame should be investigated.
3	P3	Reduction in number of declarations selected for control	Procedural	Declarations submitted by UAEO traders shall be subject to a lower control rate. Risk profiles and business rules shall be adjusted accordingly.
4	P4	Elimination of post-filing submission of supporting paper documents	Procedural	The need for the Customs Bill (Declaration), along with supporting documents, needs to be physically submitted in paper form within two weeks after clearance shall be eliminated for UAEOs, and the paper copy shall be kept at the UAEO premises.
5	P5	Electronic archiving of documents accessible at AEO premises	Procedural	As noted in P1 and P4, current processes mandate submission of paper documents; this benefit would eliminate that requirement for UAEO traders as these would be archived electronically at the trader's premises.



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6	S1	Low or zero risk score for imports	Security/Control	This would define different targeting requirements for UAEO import consignments through adjustments of risk and business rules in Customs risk management system.
7	S2	Prioritization after border operations interruption	Security/Control	In case of interruptions in the normal operations of the border posts or/and Customs systems, the UAEO companies will be given priority at the startup of import and export procedures.
8	P7	Faster clearance	Procedural	UAEO consignments shall be prioritized and cleared faster by Customs in terms of average release times.
9	S3	Inspection prioritization	Security/Control	Priority to be given through use of reserved UAEO appointment times or intervention of UAEO client service representative.
10	S4	Flexible inspection location	Security/Control	Inspection will be conducted at the Client's choice of preferred inspection location, with the ability of on-premises inspection, if this does not jeopardize the effectiveness of the inspection (e.g. due to lack of availability of technology).
11	S5	VIP treatment at cargo terminals	Security/Control	Priority treatment for UAEO is at ports.
12	S6	Reduced post-clearance audits	Security/Control	UAEOs will get exemption from or reduction in post-clearance audits. In the event of an audit, tolerance for errors will be applied and will not result in a penalty, if errors are based on mistakes.
13	S7	AEO Mutually Recognized Arrangements (MRA) Benefits	Security/Control	MRA benefits will be associated with countries that have a MRA with the UAE.



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14	S8	Use of non-intrusive inspection technology	Security/Control	The use of non-intrusive technology when performing inspections ensures minimum interruption in the goods flow. In case of inspection of AEO goods, non-intrusive inspection technology shall always be used. This benefit would be granted only in such cases where a full inspection of the consignment is not warranted.
15	S9	Exclusion of AEO from targeted risk profiles when possible	Security/Control	Targeted risk profiles are implemented to identify specific dangerous or illegal goods in the supply chain. UAEOs may be excluded from targeted risk profiles, when not jeopardizing severe security priorities. This benefit relates to S1.
16	A1	Dedicated Key Account Manager	Administrative	A key account manager will be allocated to the UAEO by Customs. The UAEO Key Account Manager shall be available to extend guidance/support to the clients on trade and UAEO requirements. The Key Account Manager shall be easily available to the UAEO through various channels such as phone, email, messaging and through the UAEO app.
17	F1	Institutional guarantee	Financial	This relates to the guarantee requirement for accessing customs credit facilities; the UAEO should, in accordance with the policies, normally be authorized to utilize a self-guarantee without payment of subscription fees. Thanks to the eligibility criteria and validation of financial and solvency requirements for UAEO program entry, the UAEO can be trusted with self-guarantee.



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18	F2	Automated deposit refund	Financial	For transactions requiring refunds (e.g. duty-paid goods re-exported) after a certain period and based on defined thresholds, the refund requests will be created automatically and refunds will be credited to the UAEO Client accounts. In case of exceptions, Clients will be notified (in advance).
19	O1	Award of AEO certificate	Other	The UAEO certificate will be valid in accordance with the WCO SAFE Framework standards and will serve as a basis for mutual-recognition benefits in countries with agreements with UAE. UAEO certification serves as an internationally-recognized symbol of quality and aids in the UAEO Client's market competitiveness, and serves as proof of the company's ability to be a reliable partner in secure trade.
20	O2	Training assistance	Other	Companies who wish to enhance their capabilities in supply chain security/AEO-related topics may get funding or assistance via training schemes and development programs offered by customs/government agencies, and will be invited to attend special events for AEOs.
21	O3	Publication on Customs AEO Website	Other	Publication of UAEO names on Customs website and generation of positive publicity for UAEO companies. This creates a positive image and publicity for the UAEO Company.
22	O4	Free use of UAEO in marketing	Other	UAEOs can use the brand name and high-resolution logo of UAEO in advertising and publicity. This will enhance the branding of the company as a trusted trader and can be used for gaining market shares.