



PARTNERSHIP MANAGEMENT SYSTEM

- Believing in the importance of strategic partnerships in achieving the vision of the Federal Authority for Identity, Citizenship, Customs and Port Security, "a trusted identity and pioneering services", and highlighting the role and importance of its partners in supporting its mission and goals aimed at seizing opportunities, overcoming challenges and providing innovative services in accordance with international best practices, the authority has worked to build and implement A specialized administrative system for managing partnerships in accordance with the requirements of the international standard ISO 44001:2017, with its commitment to continuous improvement.
- Through this system, the authority aims to establish, facilitate and develop appropriate and effective participatory relationships with all partners from local, federal and international agencies, to serve its objectives, within a governance framework that supports work mechanisms and facilitates decision-making. This system also includes the adoption of partnership plans that contribute to achieving the authority's strategy It adds real value to all interested parties.

In the framework of the Commission's endeavor to achieve this end, it undertakes the following:

- Building joint cooperation relations with distinguished partners who are selected based on specific criteria, and for the mutual benefit of the authority and its partners.
- Ensuring that joint cooperation relations serve clear goals and add benefit to the two parties to the partnership by contributing to the achievement of strategic plans, seizing current or future opportunities, or overcoming specific challenges.
- The Authority's obligation to identify and define the risks and effects resulting from its business and activities and any potential risks that may affect the management of the relationship with partners.
- The authority listens to its partners, employees and various concerned groups, understands their needs and expectations, and seeks to meet those needs and expectations in a way that achieves happiness and quality of life.
- The Authority shall provide the necessary resources to implement, maintain, improve and develop the Partnerships Management System and its outputs, in a manner that achieves the public interest and contributes to fulfillment and commitment towards partners.
- The authority is committed to implementing the requirements of partnership agreements, joint cooperation relations and any other requirements stipulated in ISO 44001:2017.

The Federal Authority for Identity, Nationality, Customs and Ports Security undertakes to ensure the clarity and application of the partnership management system at its various administrative and functional levels.

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Director General of the Authority